ORDER RETURN

Your package must be returned to us within 30 days of receiving your order.

First name _____ Family _____

E-mail _____ Phone _____

City _____ ZIP code _____

Address _____

Order _____ from date _____

Items to be returned	Reference	Qty
1.		
2.		
3.		

Reasons for returning products:

☐ Cancellation of the sales contract within the statutory 30-days period ☐ Product complaint - describe below ☐ Other - describe below

_____

_____

_____

_____

I would like the amount of the order to be refunded by the following way:

☐ Via Speedy or Econt ☐ Via bank transfer

IBAN | | | | | | | | | | | | | | | | | | | | | | | | |

The bank account must be in your name. Contains 22 characters - Latin letters and numbers

The package should be sent to the following address:

Office of courier **company "Speedy" AD**, Sofia, Mladost 4, bl. 488, Office number 199. Recipient: Sinamix EOOD, Tel. to recipient: +359 879 886 554

or

Office of the courier **company Econt Express OOD**, Sofia, Mladost 4, bl. 487, shop 6. Recipient: Sinamix EOOD, Tel. to recipient: +359 879 886 554

The transport costs for the return of products are at your expense, except in cases under /art. 124 of the Consumer Protection Act/.

If the following conditions are not met, we reserve the right to refuse your package and/or refund:

- All products must be returned in their original packaging and condition, with tags and accessories attached. They must not be used or in a commercial condition.
- Please print out this document and slip it into your package.

Upon receiving your package, we will notify you by email. We will then begin processing the refund, if applicable. Let us know if you have any questions.

SINAMIX EOOD